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PATENT
Attorney Docket No.: 014801-001600US
Client Ref. No.: PD496CP2

TOWNSEND and TOWNSEND and CREW LLP

By: *Jeannette Olivera*
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

David W. Andrews, et al.

Application No.: 10/714,369

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For: CUSTOMER ADMINISTERED
AUTOLOAD

Customer No.: 20350

Confirmation No. 1857

Examiner: Thien Minh Le

Technology Center/Art Unit: 2876

RESPONSE TO OFFICE ACTION

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed April 15, 2005, please enter the following
amendments and remarks:

Remarks/Arguments begin on page 2 of this paper.